

Privacy Notice – Comprehensive Statement

TechneTerra Technologies, LLC

Effective date: **08/10/2024**

In compliance with applicable data privacy laws in the United States and the state of Texas, including the **Texas Data Privacy and Security Act (TDPSA)**, **TechneTerra Technologies, LLC** provides the following comprehensive Privacy Notice to inform you about the collection, use, and protection of your personal data.

1. Identity of the Data Controller

TechneTerra Technologies, LLC

5900 Balcones Dr Ste 21333, Austin, TX 78731-4257

We are the entity responsible for collecting and safeguarding your personal information in accordance with applicable laws and internal data protection policies.

2. Contacting Our Privacy Officer

For any questions regarding the use or protection of your personal data, or to exercise your rights as described in this notice, please contact our Data Privacy Officer at:

 info@techneterra.com

3. Purposes of Data Collection

3.1 For users, customers, or prospects of our website

<https://www.techneterra.com>

We collect and process your personal information for the following **primary purposes**:

- To identify and authenticate you as a customer or user.
- To respond to inquiries, complaints, or requests.
- To personalize your experience and customer service.
- To maintain and update internal records and databases.
- To process quotes, orders, invoices, payments, and deliveries.

- To contact you via physical or digital channels regarding our products and services.
- To perform internal quality assessments and service optimization.

Secondary purposes may include:

- Sending you marketing promotions and product updates.
- Conducting surveys and behavioral or statistical analysis.
- Offering you products and services from TechneTerra or affiliated companies.

You may opt out of these secondary purposes at any time without affecting our ability to provide core services.

4. Types of Personal Data We Collect

Depending on your interaction with our platform, we may collect the following information:

- Full name
 - Email address
 - Phone number
 - Shipping or billing address
 - Tax identification number (if required for business purposes)
 - Purchase history and browsing behavior
 - Device and browser data, cookies, web beacons, and similar technologies for personalization and analytics
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5. Data Sharing and Disclosures

Your data may be shared only with trusted third parties for the following purposes:

- Marketing and digital analytics providers
- Legal or tax authorities if required by law
- TechneTerra's affiliates or strategic partners for service optimization

We do not sell your personal data. All data transfers are governed by applicable U.S. law, including state privacy legislation and FTC guidelines.

6. For Job Applicants and Candidates

We may process personal information for:

Primary purposes:

- Identifying and contacting you as a candidate
- Evaluating your qualifications and integrating your profile into our recruitment process

Secondary purposes:

- Retaining your information for up to one (1) year to consider you for future opportunities
- Sending you company updates or promotional content

In later stages of recruitment, additional financial or sensitive information may be requested with your prior written consent, as required.

7. Your Privacy Rights

Depending on your state of residence and applicable law, you may exercise rights including:

- **Access:** Request a copy of the personal data we hold about you
- **Correction:** Request that we update or correct your data
- **Deletion:** Request the deletion of your data under certain conditions
- **Opt-out:** Decline the use of your data for secondary or marketing purposes

To exercise these rights, please contact us at:

 info@techneterra.com

We will respond to valid requests within **20 business days**.

8. Consent and Updates to This Privacy Notice

By providing your personal data through any channel, you acknowledge that you have read and agree to the terms outlined in this Privacy Notice.

TechneTerra may update this notice at any time due to legal, operational, or commercial reasons. Updates will be published on our official website:

 <https://www.techneterra.com>

We recommend reviewing this notice periodically to stay informed of any changes.